

**installationId**      81      Fort Sam Houston

**Patron Group**      Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**      Ease of Use, not made user friendly

**Overall Comment**

Bowling Leagues

**installationId**

81

Fort Sam Houston

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

Texan

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

bowling equipment????? please..

**Bowl Least Prefer**

I don't buy equipment

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Why is it that in San antonio, Texas, the club system uses picante sauce made in New York City????? We can do better than that!

installationId	81	Fort Sam Houston
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Patron Group	Active Duty
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Hear About MWR	Newcomer briefing
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Music	
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Golf Most Prefer	
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Golf Least Prefer	
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Bowl Most Prefer	
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Bowl Least Prefer	
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Child Care Prog	
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ACS Concerns	
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Overall Comment

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

Overall the leisure services are very good at FSH -- I do have a few suggestions.

My son is currently playing baseball (age 9-10) on post and the Youth Services are not very organized. They continually change times of games and just lack on overall sense of organization. There seems to be many 'paid' employees in the building or on the fields, but either thier work eithic or organization is lacking.

The FSH golf course is the WORST place to go have lunch. Again, there is no sense of organization. It is like they are making the sandwich for the first time.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The fitness center is great, however why not extend the hours on the weekends, instead of shortening them. Sat and Sun 0900 - 2000. or even open later since most do "chores" on Sat and church on Sun in the a.m. Would use Miniature golf, great family fun. Car Wash??? we surely could use one, Just left Fort Jackson and the car wash stayed busy, along with the mini gold area.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

The fitness center is great, the daily staff works hard but does not get much support from management. The management staff is rarely there to resolve issues leaving the workers at a disadvantage.

The one club left on post is an embarrassment. The furnishings are worn and old, the women's bathroom is painted red with pink tile and it is dirty. Either remodel the club or close it. The programs offered tend to be for only one group of individuals it needs to be diversified.

The older teens need some type of a program or place to go to. It seems that the younger kids have a lot of programs and the teens are forgotten about.

**installationId**      81      Fort Sam Houston

**Patron Group**      Active Duty

**Hear About MWR**     

**Music**     

**Golf Most Prefer**     

**Golf Least Prefer**     

**Bowl Most Prefer**     

**Bowl Least Prefer**     

**Child Care Prog**     

**ACS Concerns**     

**Overall Comment**

No Comment.

**installationId**

81

Fort Sam Houston

**Patron Group**

Active Duty

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

Thrift shop

**Bowl Most Prefer**

**Bowl Least Prefer**

Thrift shop

**Child Care Prog**

**ACS Concerns**

**Overall Comment**



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Many things that I am interested in, such as woodworking and picture-framing, are not even offered here at FSH. I am lucky in that I can afford to purchase wood-working equipment (and have done so in the past) but I cannot justify the expense of matting and framing equipment. In 28 years of assorted military service, I have never seen an MWR Frame shop that offered classes and use of equipment while doing contract framing at a reduced rate that was not highly utilized and very popular! This program also helps units/offices provide mementos to their departing personnel at a reasonable price.

At one time MWR programs/facilities were considered to be provided for soldiers because their mobility and personnel turbulence prohibited them from acquiring and then moving heavy, bulky equipment such as automotive tools and wood-working equipment. As such, these programs should be considered quality of life improvers/enablers.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Need to air condition the Brought Fitness Center. The women's locker rooms are not air conditioned. I have complained for years.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

MWR is very important mostly for the enlisted man who does not make much money and therefore can take advantage of the lower cost opportunities. It is the Army's responsibility to keep its services clean, affordable and enticing. When a soldier goes off and leaves his family he is to be given the upmost respect and service available. As Civilian personnel here to support our soldiers this is our number one obligation and responsibility. We are here for them for without them there would be no need for us.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

(Civilian) Eligibility/Access to all ACS programs

**Overall Comment**

I would like to see a more extensive (wider range) of spiritual programs offered by the Chaplain's office.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

wish they would have the swimming pool back at salado park. it was nice to go and BBQ and swim and stay the whole day. and we would even fish there. its a very nice park with plenty of shade.

movie theaters back on base. so many soldiers assigned here can not leave the facility and theaters are a great outlet for them and nothing is offered here. even if its just fri-sun like the air force theaters.

need morale back up around here, with so many soldiers gone to iraq, there family members need more activites to keep them occupied. so many recreational facilities are being closed which is a bad judgement call. open more recreational facilities. place where family members can go play pool or swim (one is not great for this size installation)

also transportation needs to be upgraded for those civilians using the via bus lines, there should be busses going to each entrance area where they can catch it and ride on the base at the times the via drops them off. its sad that the busses can not come into base anymore and they are not being accompanied with other forms of transportation.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Soldier and civilian need a place to set relax during lunch hours on this post. Due to the heat some personnel utilize there vehicles. Because the area is not user friendly. MWR need to ask what do the soldiers and family members want and need at this day and time. MWR need come up to the 21 century. Some post are updated and other aren't. They all need to be consistant.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Will use it when my husband comes home from deployment overseas.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Unfortunately, my family and I have only been residing in the San Antonio area for a couple of months. However, limited exposure to activities and services on this installation indicate that there are very good programs in place and that our soldiers, civilians and family members are well taken care of and have great opportunity to participate in a wide variety of activities and programs. I am sure that as we remain in the area over time that our participation and use of facilities will increase.



**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Improve fitness center facilities and activities offered at Camp Bullis.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am a civilian. My wife is not allowed to use the gym. Therefore, I don't use it cause I don't want to use it alone. It would strength my marriage and my health (thus increase work productivity) if DA civilian family members could use the facility. Even if we had to pay a \$10 annual membership for her.

ASC is good, but it would be a lot better if they didn't have so many reports to complete. It's sad to see customer care getting sacrificed because the higher ups want reports. If they had less paperwork, they would have more time working with the clients, painting a better image of ACS, and training the volunteers. Volunteers could carry out greater tasks (thus freeing the employee up to do greater tasks). Clients would see improved counseling services (thus decreasing the number of visits because the care was more extensive.) The community would receive non-rushed & personalized services (thus walking away from the building not knowing they were helped, but feeling they were helped and are now smiling about it.)

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

I do not bowl

**Bowl Least Prefer**

I do not bowl

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The policies and procedures are pretty much only for the civilian card holder and immediate family, but if I want to take my siblings along with their children - I cannot because they are not civilians.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Did not know Government employees (Civilian) had access to the Canyon Lake Recreation Area.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I would like to have a movie theater on post. Even if it was opened only evening and weekends.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My husband (retired AF) and I use the golf course and library. They are top-notch and their staffs are excellent. They add tremendously to the quality of life and work here at this installation.  
I also know that Youth Services and ACS do wonderful work.  
Even though I don't use many of the services, I know soldiers and civilian that do and I always hear good things about all of them. I personally think that MWR services are extremely important and as a tax-payer I think it is money that is well-spent.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The Army Recreation facilities at Canyon Lake could be updated. The trailers are getting really old and run down.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

low visibility of Camp Bullis programs

**Overall Comment**

I work at Camp Bullis. I'd really like to see the CB Gym get some funding; i.e. Dish TV, pool. The civilians and Soldiers, Marines, Airmen, Sailors out here LOVE this gym, and the treatment they get here.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

The post gym is a disgrace. Someone needs to visit Randolph Air Force Base and look at their facility. It is an older facility and is much superior to the one on FSH. Walk into the FSH main gym and what do you see. There are bikes and equipment all over the halls and everywhere else you can stick something. Walk into Randolph and it is all in one place (what a concept).

The lockers at FSH are hot and very, very hot in the summer. It is impossible to dry off after a shower in the months of July - September.

I for one would close the place down and fix it. The locker room is horrible. The free weight room is way under equipped and the exercise bikes make the place look like a gypsy camp.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

GYM: Would like to see more notices that people should clean off the equipment after they use it. On more than one occasion, have seen people just get off and not even clean their sweat off the equipment.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

Blues

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Large outdoor weekly picnics on the mall with food like hot dogs, hamburgers. Have tables and chairs set up. Have music, some games.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My family and I have enjoyed the MWR facilities that we have used so far and plan to use more. Eventually renting the mobile homes at Canyon Lake. The Aquatic Center is wonderful, as is the bowling alley.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am very happy with the fitness classes that are offered at the fitness center; however, often times the A/C is out of order and the outside temperature is in the 90's. I would like to see attention placed on the comfort of the fitness center during the summer months.



**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I rented

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

pop warner football

**ACS Concerns**

**Overall Comment**

I would like to see Ticket and tours given back to the army instead of Carlson travel. We lost our Ticketmaster, special events, and some outside activities tickets that was sold at Tickets and Tours. We lost our field trips to football games, casinos, shopping tours and on-post Concerts. I would also like to see the Crafts shops back in effect like wood shop, carpentry, photo shop, things to take our mind off of stress of the job and the war. Would like to have the movie theaters, skating rink and unit tournaments. Morale is down on our installation and everyone is directed to go off post. Everyone here feel more secure on the installation then in the city and surrounding area. The Teenagers need more activities on our installation that include active duty families and civilian employees families.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

The post belongs to the troops and their families. As a civil service worker I am a guest and I am honored to participate in the activities that are offered to me.

**installationId**

81

Fort Sam Houston

**Patron Group**

Civilian

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

meals should be one price on post for lunch at fort sam, everyone is or was a member of the armed forces.  
we have paid our dues.

**installationId**      81      Fort Sam Houston

**Patron Group**      Retired

**Hear About MWR**

**Music**      native american/flute

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

81

Fort Sam Houston

**Patron Group**

Retired

**Hear About MWR**

**Music**

Gospel

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

**installationId**

81

Fort Sam Houston

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

the fitness center is great the only negative comment I have is some of the personnel are not customer focused. They seem like they do not enjoy their work or their supervisors.

The community center has a lot of volunteers that are helpful.

They need more community events, it would help as lots of the personnel are deployed.



**installationId**

81

Fort Sam Houston

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

FSH Canyon Lake Recreation Center - Would use it more, however I am tied up with Scouts most weekends.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

Early in my military career, MWR provided an area or facility that contained a myriad of musical instruments and equipment. Even after retirement and still serving the Department of the Army as a civilian, I have encountered numerous military personnel and family members that desire a place to exercise their musical talent. As you are aware, some military members can not afford some of the instruments while some instruments are not "neighbor friendly" whether you reside on post or off post. During my military career, especially when overseas where I could not ship some of my preferred items of personal relaxation, the Rec Center was the only place I could go and play music or get together with other members in the military community and just play for the relaxing effect of music. Even though in some areas you may be charged an hourly rate to utilize the equipment, it was still a positive outlet for me and some of my military comrades.

If at all possible, I would like to see the MWR facilities return to providing an area or building with a selection of musical instruments and equipment for use by soldiers and their family members.

**installationId**

81

Fort Sam Houston

**Patron Group**

Retired

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My only gripe with the MWR program is the condition of the golf course (Salado and La Loma). With the amount of club members, I feel the condition of the greens and tee boxes could be greatly improved. I understand that the golf course management does not have 100% of the monies they generate at their disposal because some is used to support other MWR programs. A quality golf course superintendant would pay dividends.

*installationId*

81

Fort Sam Houston

*Patron Group*

Spouse

*Hear About MWR*

*Music*

*Golf Most Prefer*

*Golf Least Prefer*

*Bowl Most Prefer*

*Bowl Least Prefer*

*Child Care Prog*

*ACS Concerns*

*Overall Comment*

boowl with friends only

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Although I am aware of the prohibition against using appropriated funds to support MWR activities I do not agree with it in all circumstances especially for those posts located OCONUS. It is ridiculous to expect soldiers who have a limited weight allowance to acquire and transport heavy equipment such as woodworking tools. A table saw is quite different from a scrap-booking collection or a coin collection. It is totally unfair to the soldier! As such a post woodworking shop is always a welcome addition to any post and would be to Ft Sam Houston as well.

With regard to the question: To what extent does providing MWR programs and services demonstrate that the Army cares about you and your family? This is a very subjective question. Were there a great commitment to providing programs and services I would say that it demonstrated that the Army cared a great deal but since there does not appear to be that commitment I would have to say that the Army doesn't care very much.

Brought Fitness Center is excellent. I can't say anything bad about it and have absolutely no complaints.

I don't feel that the local ACS does a very good job marketing their services. Having been associated with the Army since 1977 I have a pretty thorough knowledge of what's available but were I new to the system I think I would be clueless here

I think that a Scheduled Airline Ticket Office would be beneficial here but the nearest one is at Lackland AFB.

Finally, as far as the 7 least important programs/services, it is hard to judge such a thing. Although a youth center is unimportant to my family and me I know that it is important to people living on post. Almost everything is important to some one, even bowling!

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I WILL LIKE TO HAVE MORE CRAFTS CENTERS IN BASE AVAILABLE

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

This website was difficult to use. The screens froze many times. This may discourage people from using or completing the survey. Thank you for the survey.

I would like for the tennis courts to be maintained well. They are practically unusable for anything but serving. The surfaces need to be redone.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Although I have not used any of these services on post, it would effect my family if we didnt have these services there when we do need them. We know that our post is the best and that Fort Sam has every thing we need. I would participate more if I received a news letter telling me whats going on and if they need help with anything. Thank You!



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

Don't use the bowling center. Feel it is good for soldiers and families living on post.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

my job

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

rude employees

**Overall Comment**

It would be nice to have an Arts and Crafts center and more activities for kids. This post is not family friendly and offers very little for families to do. Most people have to travel to get services at the Air Force base or off post becuse there is nothing here on FT Sam to do. The programs offered at Youth Services and School Age Services during the summer are pitiful and not worth the money. They do the same thing every week. I am taking my three kids off post for summer camps nearby because they offer more variety and cost less. The staff off post are a lot more freindly. There also is a huge lack of supervision at Youth Sevices and their policies are so lax that many parents don't allow their kids to attend.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am not aware of a lot of programs on post because i rarely visit the post.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

My family loves FSH Aquatic Center. I would like for this post to have a working movie theater. The gym is fantastic!

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

It would be nice to have more information on the fun services provided at fort sam, something like a welcome letter with activities available and phone numbers. Living off post and being new to the area has not made it easy to learn what is available on post.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

They are doing a go job when I need them they are there.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I am quite satisfied with the services offered on post.

**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

### Overall Comment

I am a stay at home mom and most activities I am not able to attend because I do not use the child care services on a regular bases. So participating in many of the activities on base are closed to me because of child care. I can pay for hourly care but lots of time they say I have to reserve space and if it is an emergency I am stuck out. We need more activities for stay at home moms that have small kids. I have four kids from 2-9. I own my own business and when I have to go on a shoot (photo that is) I have to beg some one to watch my kids because I can not use an FCC provider because they only want steady kids coming in daily. If I was to use a FCC provider I would have to pay for days that they would not even be there. We need more activities for couples also. and mother's day out would be good. Of base they are so expensive, I will not even go because for me to do it, I would have to pay about \$100.



**installationId**

**Patron Group**

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I WOULD LIKE MORE INFORMATION ON THE EFMP EVENTS AND SERVICES.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

my husband

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

**Overall Comment**

I do overall have to say about the base is good.I would love to use the facilities to run,play golf,bowling,tennis,but it is difficult for me because of my spinal cord injury.I would like to know if they have special activities programs for the disable.I would like more information on events that do come on to the base,as well as fitness programs.I didn't know that there was alot of sports to participate on base,as well the Air travel discounts.I(as well my spouse)use the PX,and the commissary as well the gym.If I had a complaint,who would I tell my complaint to?I have one more comment,and that is the upbeat positive attitude I see and would to continue to see here at Fort Sam Houston.Thank you very much.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

spouse

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

Do not know location

**Overall Comment**

Ventilation at Brought Fitness Center is seriously lacking! It is very uncomfortable to work out there during warm weather. Use of large floor fans would make a big difference.

**installationId**

81

Fort Sam Houston

**Patron Group**

Spouse

**Hear About MWR**

**Music**

**Golf Most Prefer**

**Golf Least Prefer**

**Bowl Most Prefer**

**Bowl Least Prefer**

**Child Care Prog**

**ACS Concerns**

to far from my home

**Overall Comment**

When you live off base there is no way you hear about MWR. Also when people come to a new base there should be someplace on base to keep your pet.